

## TRANSPORTATION PROFILES

<b>Transportation Provider:</b>		<b>STERLING Courier</b>
<b>Contact Information</b>	<b>Telephone:</b>	Sterling Courier (24 hour med desk) 1-888-633-6666
	<b>After Hours Telephone:</b>	
	<b>Fax:</b>	1-703-481-8936 (International desk fax) or Alternate 1-877-633-7788 (Med desk)
	<b>Website:</b>	<a href="mailto:bob_rinaldi@qintl.com">bob_rinaldi@qintl.com</a>
	<b>Manager/Supervisor:</b>	Bob Rinaldi
<b>Service Provided:</b>		Sterling Courier is the transport service used for sending pancreas for islets to Amcyte in Santa Monica, California.
<b>Geographic Area Covered:</b>		
<b>Information Required at Time of Booking:</b>		<ul style="list-style-type: none"> <li>• Call med desk at Sterling Courier and confirm flight and pick-up time (pancreas needs to be at airport 2 hours prior to departure).</li> <li>• When arranging for a pancreas pickup ensure that <b>Amcyte's account # (6706)</b> is communicated to the Sterling agent at the time of booking.</li> <li>• Request a job number at the time of booking. (This job # is your reference if you need to call to change arrangements)</li> <li>• In order to decrease CIT as much as possible, make arrangements to have the courier pick up the pancreas directly from the OR. Call Sterling Courier at cross clamp and have them send the courier to the OR to wait for the pancreas.</li> </ul>
<b>Documentation Required:</b>		<ul style="list-style-type: none"> <li>• Fax a copy of the commercial invoice and waybill to Sterling @ 1-703-481-8936 (International Desk fax machine). If for some reason the fax isn't working, fax to the Sterling Medical Desk fax @ 1-877-633-7788.</li> </ul>

	<ul style="list-style-type: none"> <li>• Follow the directions in the Amcyte package regarding necessary documentation for both Amcyte and Sterling Courier.</li> <li>• The “Document Checklist for Amcyte”, “Request for Time Sensitive Release Letter”, “Transportation of Human Organ for Transplantation Letter”, “Contact Checklist”, “Commercial Invoice”, and “Waybill” must all be on the <b>outside</b> of the cooler as this documentation will need to be reviewed by customs officers.</li> <li>• A copy of the donor’s serology results should also be on the <b>outside</b> of the cooler (ensure that the donor’s name is not on this copy).</li> <li>• All other documentation requested by Amcyte should be in a sealed envelope and placed <b>inside</b> the red sleeve of the cooler under the lid.</li> </ul>
<b>Billing Information:</b>	Amcyte covers costs
<b>Departure/Arrival Location:</b>	The pancreas must be at the airport 2 hours prior to departure.
<b>Special Considerations: Ontario</b>	
<b>Special Considerations: Canadian</b>	
<b>Special Considerations: USA</b>	<ul style="list-style-type: none"> <li>• The “Document Checklist for Amcyte”, “Request for Time Sensitive Release Letter”, “Transportation of Human Organ for Transplantation Letter”, “Contact Checklist”, “Commercial Invoice”, and “Waybill” must all be on the <b>outside</b> of the cooler as this documentation will need to be reviewed by customs officers.</li> <li>• A white disposable lock is placed on the zipper of the cooler to ensure the contents are not tampered with (these white disposable locks are located in</li> </ul>

	the surgical supply room).
<b>Directions:</b>	
<b>Other:</b>	