

TRANSPORTATION PROFILE

Transportation Provider:		AIR TRANSPORTATION Commercial Flights – Air Canada Med desk (account #8773638456) Cargo (account #930366)
Contact Information	Telephone:	Med desk 1-800-667-4732 (0800 – 2200) Cargo 905-694-5300 ext 3100
	After Hours Telephone:	1-506-637-2469 (after 2000) 905-676-2951 (back up #)
	Fax:	
	Website:	
	Manager/Supervisor:	
Service Provided:		Commercial flights are used for the transport of abdominal organs when time allows. Air Canada will transport organs/samples for no cost. (Organs travel with the pilot in the cockpit). The receiving program is responsible for arranging the flight through the Air Canada Med desk. The recovering (offering) program will transport the organ/samples to the airport and ensure it is on the flight.
Geographic Area Covered:		Canada
Information Required at Time of Booking:		When calling the med desk and/or cargo, provide the following information: <ul style="list-style-type: none"> - TGLN account # - Flight number - Which organ(s) - Time - Individual delivering organ(s) to Med desk - Receiving program and contact name. - To be picked up at Med desk or Cargo.
Documentation Required:		“Transportation of Live Vital Organs” form to be filled out by sending facility.
Billing Information:		TGLN business office if applicable
Departure/Arrival Location:		Ensure where the organ/samples are to be picked up (Med desk or Cargo)
Special Considerations: Ontario		

Special Considerations: Canadian	
Special Considerations: USA	
Directions:	<p>Air Canada Med desk: QEW W to Hwy 427 N, follow signs to Terminal 1, Departures area. Med desk is now located after the security check point, therefore call ahead to ensure that an Air Canada representative can meet you to take you past security.</p> <p>Parking: The van cannot be parked there for long periods of time. Consider the following two options:</p> <ul style="list-style-type: none"> • Park instead of heading to Departures area. Pay parking with AMEX and retain receipt. • Call ahead and speak with Operations department at the Airport (RCMP): (905)676-3057. Authorization for parking will be granted. Provide the following information: <ul style="list-style-type: none"> ○ ETA ○ License plate # ○ Colour and make of vehicle ○ Expected length of stay <p>(Colour: White with Trillium signs; Plate: APDW 545; Type: Dodge Caravan 2003)</p> <p>Problems: Call Terminal Control Office: (905)676-4246.</p> <p>Air Canada Cargo: 2580 Britannia East (905)694-5300 ext 3100 QEW W to Hwy 427 N. Travel up to Hwy 401 W to Dixie Rd. exit. Take Dixie Rd. N and travel to the second set of lights (Britannia Rd.). Turn E (right) on Britannia and travel approx 1.5km.</p>
Other:	