

Quick Reference Cards

Surge Response Card

(For PRC Manager or Designate)

Surge Definition: Number of active cases equals 3x the number of PRC-Organ CSCs

1. As the PRC Manager or designate, you are required to lead the surge response.
2. In conjunction with the CSC Team Lead, you will identify when the number of active cases equals 3x the number of CSCs, and complete Section 1 of the Surge SBAR form.
3. You will organize a call with the following:
 - i. PRC Manager/designate (during business hours)
 - ii. Director Transplant Services/designate (during business hours)
 - iii. MOC
 - iv. CSC TL
 - v. SOTDs, as required
 - vi. Provincial Medical Director – Transplant/designate
 - vii. Provincial Medical Director – Donation/designate
 - viii. Administrator on Call (AOC)
4. The purpose of the call is to determine the need to declare a surge.
5. On the call, you will provide the team with a concise summary of the surge situation, and assistance required (using Surge SBAR form).
6. If there is a decision to declare a surge, the Provincial Medical Directors – Transplant and Donation, or designate, will facilitate targeted communication with affected donation/transplant hospital stakeholders to discuss the mitigation strategies that are required to manage the surge.
7. Follow-up communication with affected donation and/or transplant stakeholders, and OH-TGLN clinical staff will continue until the surge event has been properly addressed and surge concluded by the PRC Manager or designate.