



Clinical Process Instruction Manual

Post Operative Information Process Instruction

Policy:

Donor families often wish to know when recovery surgery has been completed and the outcome of the donation. Ontario Health (Trillium Gift of Life Network (OH-TGLN)) will routinely offer the opportunity to receive specific post-operative information to the donor family, and provides the information if they wish to receive it. In accordance with legislation, TGLN will ensure that no confidential recipient information is disclosed to the family.

For the purposes of this document, “TGLN Coordinator” may refer to any of the Clinical Services Coordinator (CSC), Specialist, Clinical Responder (CR), and/or the Specialist, Organ and Tissue Donation Coordinator (S-OTD).

Process:

1. Following consent for donation, the TGLN Coordinator asks the donor family if they wish to receive a follow-up phone call upon completion of recovery surgery.
2. The TGLN Coordinator documents the donor family's wishes in the *Clinical Notes* and communicates their wishes to the Provincial Resource Centre (PRC).
3. If the donor family agrees to a follow-up call, and there is more than one TGLN Coordinator involved in the case, the coordinators involved will agree upon a designated Coordinator to contact the donor family upon completion of recovery surgery. The decision is documented in the *Clinical Notes*.
4. Upon completion of recovery and confirmation of organs and/or tissues recovered, the designated TGLN Coordinator contacts the identified donor family member to inform him/her that the body is available for release. Furthermore, the TGLN Coordinator provides the outcome of the recovery surgery. The TGLN Coordinator conveys the following information:
 - time at which recovery surgery was completed
 - organs and/or tissues that were recovered
5. The TGLN Coordinator reminds the donor family that transplant may not occur due to a variety of reasons and that a letter detailing the outcome of transplantation will be released in 2 weeks' time. The TGLN Coordinator informs the donor family this communication will include the life stage of the organ recipient(s) and a brief description of the organ recipient's illness.
6. The TGLN Coordinator fully documents the conversation with the donor family within the *Clinical Notes*.



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Records:

- No records.

References:

- *Clinical Notes*