



## Clinical Process Instruction Manual

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### Next-of-Kin Reporting for Medical Unsuitability Process Instruction

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#### Policy:

Trillium Gift of Life Network (TGLN) immediately reports all positive serology results to the appropriate organ donation organizations and transplant programs. In addition, as part of routine case closure, if a donor is deemed medically unsuitable for transplantation pre or post-recovery, TGLN notifies the donor's next-of-kin (NOK) that transplantation did not occur. In the event that testing indicates a reportable disease (see *Reportable Diseases Tool*), the TGLN coordinator contacts Public Health and the attending physician to inform the donor family of results. See *Reportable Diseases Process Instruction, CPI-9-711*.

For the purposes of this document, the TGLN coordinator may refer to the Clinical Services Coordinator (CSC), Clinical Responder (CR) and/or the Organ and Tissue Donation Coordinator (OTDC).

#### Process:

##### Medically Unsuitable Prior to Recovery

1. If serology testing indicates that the potential donor is not medically eligible for donation, the CSC, CR and/or the OTDC will decide who is the most appropriate coordinator to follow-up with NOK.
2. The TGLN coordinator contacts the NOK via telephone or in person at the hospital and reminds him/her of prior discussions during consent, see *Discussing Donation Opportunities and Obtaining Consent Process Instruction, CPI-9-204* which explained that donation may not always be possible due to further testing. The TGLN coordinator informs him/her that further testing prevented donation from proceeding.
3. The TGLN coordinator does not reveal results to the NOK.
4. The TGLN coordinator will discuss with NOK if any further options are available for the purposes of education and/or research.
5. If a reportable disease prevented donation, the TGLN coordinator informs the NOK as per *Reportable Diseases Process Instruction, CPI-9-711*, that the attending physician will contact him/her for further follow-up.



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#### Medically Unsuitable Post-Recovery

6. If donor's NOK has indicated an interest in post-donation follow-up, the CSC, CR and/or the OTDC will decide who is the most appropriate coordinator to follow-up with NOK.
7. The TGLN coordinator contacts the NOK via telephone or in person at the hospital and reminds him/her of prior discussions during consent, see *Discussing Donation Opportunities and Obtaining Consent Process Instruction, CPI-9-204* which explained that transplantation may not always be possible due to further testing.
8. The TGLN coordinator informs the NOK that upon visualization and/or further testing, donation did not proceed.

#### Records:

- *No records.*

#### References:

- *Discussing Donation Opportunities and Obtaining Consent Process Instruction, CPI-9-204*
- *Reporting Positive Communicable Disease Testing Results, CPI-9-212*